

Spa Cover Warranty

Thank you for purchasing a insulating and safety cover that is proudly made in Tennessee. This spa cover is warranted against defects in workmanship with a **one (1) year limited warranty**. Please make certain that the spa cover is secured and locked when the spa is left unattended. Failure to do so may result in injury or drowning!

Your dealer warrants our insulating covers to the original end user, to be free from defects in material and workmanship, under normal usage, for a period of **1 year (12 months)** from the date of purchase to the original end user, or 18 months from the date of manufacturing, which ever comes first. Such limited warranty does not cover damages caused by animals, fire, vandalism, excessive chemicals, improper installation and strain, abuse or abrasion, acts of God or use for purposes other than that for which the cover was designed. Ordinary wear and tear, delamination and seam splitting due to improper use are not considered to be a defect in workmanship or material. Warranty of foam cores is void if any holes have been found to puncture or penetrate the outer covering. Any expressed warranty is limited in duration to **1 year (12 months)** from the date of manufacturing to the original end user. Your dealer shall not be liable for any incidental or consequential damages.

Any insulating and safety cover deemed by Your dealer to have failed due to defects in materials or workmanship during the warranty period will be repaired or replaced, at our option, without charge for materials or labor. Any labor cost for removal or installation as well as shipping charges to and from are the responsibility of the individual.

Operation, care, or maintenance of the insulating cover other than in accordance with the "Spa Insulating and Safety Cover Care and Maintenance instructions" will void this limited warranty.

WARRANTY DOES NOT COVER IMPROPER USE OR ANY OF THE FOLLOWING:

- Insulating cover has been subjected to damage, alteration, misuse, abuse, or if any repairs on the cover are attempted by anyone other than our authorized representatives, unless express written approval is given, acts of God, accidents, negligence, or excessive weight or wind.
- Foam breakage or tearing of vinyl (this cover is not intended to be walked, stood, or sat upon, or any excessive weight caused by rain, water, snow, animals, or any other acts of God).
- Damage due to misuse of chemicals of water or contact with other chemicals on the cover material.
- Fading of vinyl and thread is not considered a defect and will naturally occur due to normal chemical maintenance, exposure to the elements and aging.
- Scuffing & Chafing or wearing holes in cover by dragging or storing/leaning against sharp objects.
- Damage caused by improper installation or during transportation from the dealer to purchaser.

TO OBTAIN WARRANTY SERVICE:

Contact seller to obtain instructions on where to present the defective or failed cover along with the serial number of the spa if applicable and proof of purchase. In most cases Your dealer will only require pictures of claim to make determination of coverage.

No Implied Warranties: The only expressed warranties are set herein and any implied warranties, including the warranties of merchantability and fitness for a particular purchase, are limited in duration to that of the expressed warranties. This warranty does not cover consequential damages or incidental damages including damage to property or injury arising for the use or inability to use this product.

Disclaimer

Your dealer representatives are not agents of Your dealer, and no agent, dealer, representative, salesperson or other person is authorized to change, modify, expand or extend this Limited Warranty or anything contained herein or to bind Your dealer in any other manner. Under no circumstances shall Your dealer or any of its authorized representatives be held liable for injury or damage to any person or property for any claims, regardless of the manner in which such claims arise. Terms and conditions of this warranty supersede all previously published information.

Legal Rights

You may also have other rights, which may vary from state to state, in addition to the specific rights given to you here under. PLEASE READ THIS LIMITED WARRANTY CAREFULLY TO KNOW YOUR RIGHTS AND YOUR WARRANTY EXPECTATIONS AND LIMITATIONS.

For cover warranty issues, contact your local dealer

Spa Insulating and Safety Cover Care and Maintenance Instructions

Proper Spa Cover care is important. Clean and condition your spa cover twice each month. It is important to use a high-quality saddle soap. Your warranty is void if other products are used because they can damage the vinyl and /or thread after prolonged use.

- 1) PROPER SPA MAINTENANCE AND WATER MAINTENANCE ARE IMPORTANT FACTORS IN EXTENDING THE PERFORMANCE LIFE OF YOUR SPA AND SPA COVER.
- 2) Remove the cover from the spa and lay it flat on hard surface. It is important that the hard surface is clear and free of debris. Do not leave the spa unattended while cover is removed.
- 3) Rinse the cover with lots of water from the hose to the bucket.
- 4) Use a soft- bristle brush and scrub the cover clean with a mild solution of dish washing liquid (1 teaspoon of dish washing soap to two gallons of water)
CAUTION: DO NOT LET THE SOAP SOLUTION DRY ON SPA COVER BEFORE IT IS RINSED. BE SURE TO RINSE THOROUGHLY.
- 5) Apply a high-quality saddle soap on a monthly basis.
- 6) Re-Install the cover to the spa.
NOTE: If you have a cover lift wipe it off and wax with a high quality car wax. (Monthly)
- 7) Open the cover on a regular basis to allow accumulated chemical vapors to dissipate. Also, turn the cover upside down on the spa for a period of 3-4 hours at least two times per year to allow accumulated chemicals vapors to dissipate from the bottom side of the cover and allow contained moisture to dry. Do not leave the spa unattended while cover is removed.
- 8) Use a soft broom to remove accumulation after every snowfall or ice storm.
- 9) Splash cool tap water on the hardware to free them if they become frozen shut. Household lubricating oil will keep the lock free, but apply carefully because it can damage the cabinet finish
- 10) Monitor your water chemistry. Even if the spa is not used regularly, improper water chemistry can cause a mildew build-up on the cover. Clean, PH controlled water will prolong the life of the cover.
- 11) If mold or mildew is found, remove foam cores from the vinyl encasement. Mix 1 gallon of water, a teaspoon of mild dish wash ing soap and a cup of bleach. With a soft bristle brush, scrub the inside and outside of the vinyl encasement thoroughly. Take a washcloth and wipe down each foam core; rinse thoroughly. Place the encasement in the sun and foam cores in the shade to dry. Once everything is thoroughly dry, spray the cores and encasement with a mildew inhibitor. Allow to dry completely, then reassemble. The key here, of course, is to maintain proper water chemistry to avoid mildew.
- 12) We suggest rotating the cover every six months to maintain even wear. Unzip the cover, remove the foam cores, turn over and reassemble.
- 13) VINYL MAY BECOME BRITTLE, FADE, AND AGE PREMATURELY. COVERS SEAMS MAY ALSO SPLIT IF THE COVER IS NOT CLEANED ON A SEMI-MONTHLY BASIS. BIRD DROPPINGS, TREE SAP, JET FUEL, DUST, DIRT, AND OTHER ENVIRONMENTAL CONDITIONS CAN ALSO DAMAGE VINYL SURFACES.

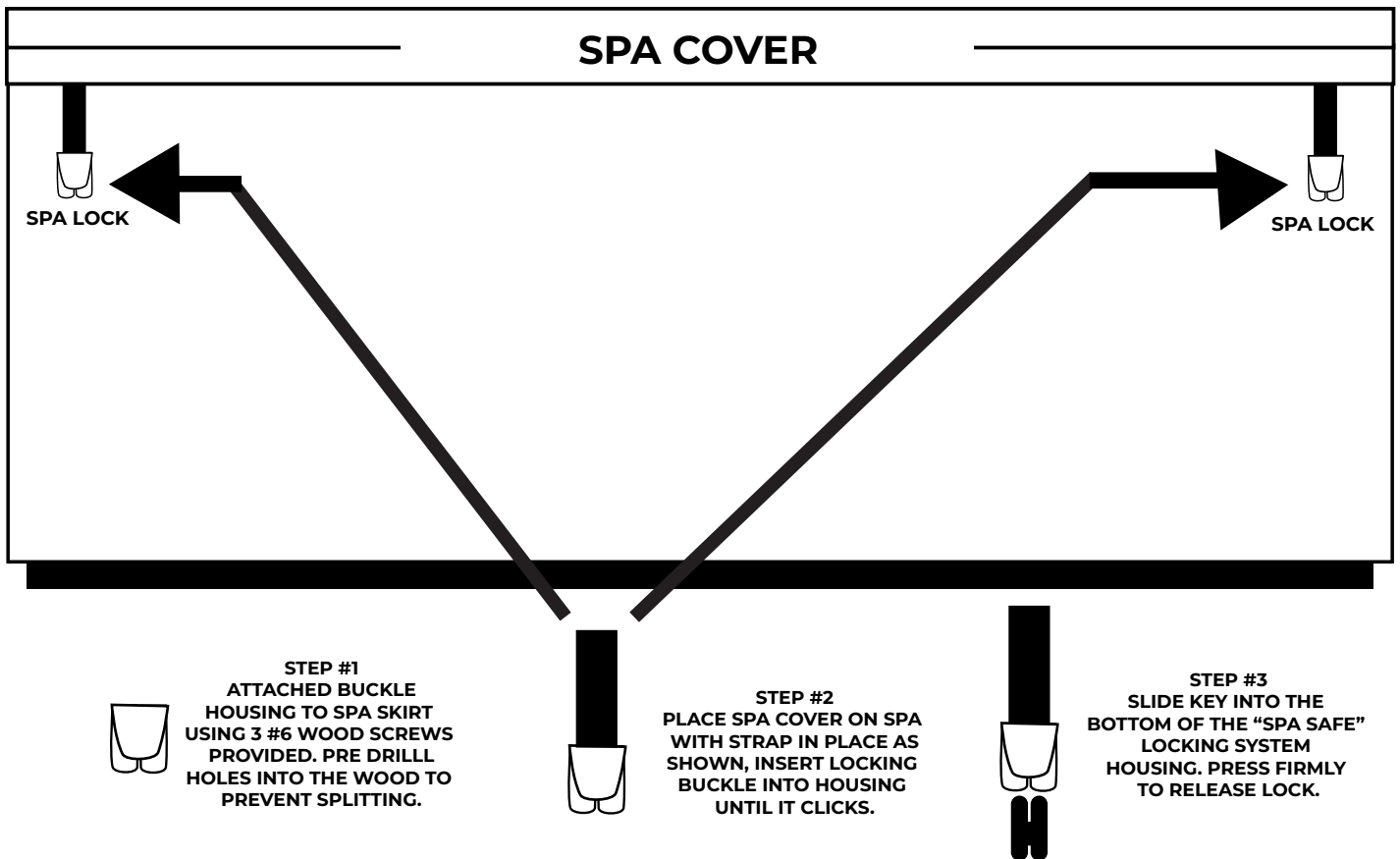
To ensure maximum insulation and safety, we recommend that you replace your spa cover at the first sign of degradation, typically 3 to 5 years.

To order a replacement cover contact your local dealer

Spa Insulating and Safety Cover Skin Replacement Instructions

1. TAKE YOUR TIME so you do not damage the vinyl skin or the zipper.
2. It is important that the vinyl is soft and pliable before attempting to insert the foam. Lay the vinyl skin out flat in a warm, dry place until the vinyl is warm and pliable before inserting the foam.
3. Installation is easier if it is done on a large flat, elevated surface such as a table or countertop. It can also be done on the lawn.
4. Unzip the vinyl skin and with one person on each side of the foam, insert the foam **EVENLY** into the vinyl skin. Make sure not to rip or tear the plastic moisture barrier. If the plastic moisture barrier is torn, be sure to tape it securely with a good quality packing or duct tape before proceeding any further. It is very important that the plastic moisture barrier is intact so the foam insert will stay dry.
5. Hold the zipper edges close together and re-zip slowly. **DO NOT FORCE** the zipper. Be sure not to catch the plastic moisture barrier in the zipper.

DO NOT LEAVE THE SPA UNATTENDED WHILE COVER IS NOT INSTALLED



WARNING:

AVOID DROWNING RISK

**FAILURE TO FOLLOW ALL IN INSTRUCTIONS MAY RESULT IN INJURY OR DROWNING.
NON-SECURED OR IMPROPERLY SECURED COVERS ARE A HAZARD.
KEEP CHILDREN AWAY. CHILDREN OR OBJECTS CANNOT BE SEEN UNDER COVER.
REMOVE COVER COMPLETELY BEFORE ENTRY OF BATHERS-ENTRAPMENT POSSIBLE.
KEEP COVER ON SPA AND LOCKED WHEN NOT IN USE.
MANUAL SAFETY SPA COVER.
In accordance with ASTM F1346-91**